

## CUSTOMER STATISTICS

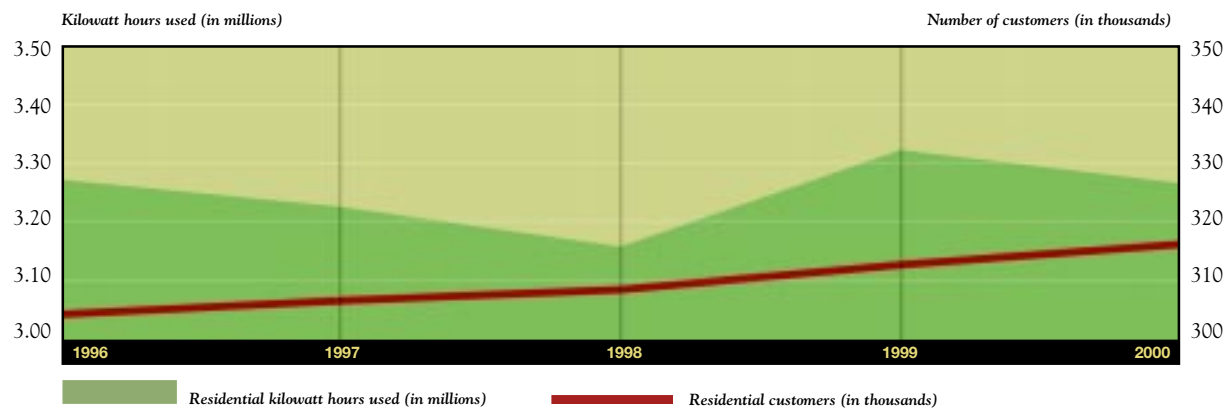
For the years ended December 31,	2000	1999	1998	1997	1996
<b>Average Number Of Customers</b>					
Residential	316,758	312,849	308,564	306,629	304,287
Commercial	30,839	30,568	30,376	30,243	30,005
Industrial	276	279	286	291	295
Governmental	1,686	1,817	1,836	1,869	1,945
Sales for Resale	-	-	1	-	-
<b>Total</b>	<b>349,559</b>	<b>345,513</b>	<b>341,063</b>	<b>339,032</b>	<b>336,532</b>
<b>Kilowatt Hours (In 000's) *</b>					
Residential	34% 3,260,325	35% 3,314,126	34% 3,153,926	35% 3,221,824	36% 3,267,794
Commercial	41% 3,885,959	39% 3,742,142	39% 3,607,461	38% 3,560,037	38% 3,506,608
Out of service area (commercial)	1% 96,399	1% 89,906	1% 63,876	0% -	0% -
Industrial	14% 1,340,396	14% 1,341,721	15% 1,454,783	16% 1,474,754	15% 1,412,509
Governmental	10% 902,865	11% 986,754	11% 996,077	11% 983,445	11% 987,010
Sales for Resale	-	-	- 58,508	-	-
Unbilled kWh—net change	- 70,948	- 13,150	- 23,052	- (7,829)	- 14,079
<b>Total</b>	<b>100% 9,556,892</b>	<b>100% 9,487,799</b>	<b>100% 9,357,683</b>	<b>100% 9,232,231</b>	<b>100% 9,188,000</b>

\* Percentages exclude sales for resale and unbilled kWh-net change.

### Average Annual Revenue Per Customer (In Service Area)

Residential	\$ 468	\$ 456	\$ 436	\$ 447	\$ 435
Commercial	\$ 4,906	\$ 4,552	\$ 4,423	\$ 4,537	\$ 4,426
Industrial	\$ 170,601	\$ 164,485	\$ 175,645	\$ 180,133	\$ 168,715
Governmental	\$ 19,975	\$ 20,785	\$ 20,349	\$ 20,461	\$ 20,046

### Residential Consumption



## CUSTOMER STATISTICS

For the years ended December 31,		2000	1999	1998	1997	1996
<b>Average Annual Consumption Per Customer (Kwhs) <sup>A</sup></b>						
Residential	- Seattle	10,293	10,593	10,221	10,507	10,739
	- National	10,623	10,237	10,284	10,072	10,275
Commercial	- Seattle	126,010	122,420	118,700	117,714	116,867
	- National	71,640	68,858	69,489	68,679	67,250
Industrial	- Seattle	4,856,507	4,809,036	5,086,654	5,067,883	4,788,116
	- National	1,909,814	1,930,929	1,933,285	1,825,789	1,757,938
Governmental	- Seattle	535,507	543,068	542,526	526,188	507,460
	- National <sup>B</sup>	n/a	106,614	110,403	106,354	108,668
<b>Average Rate Per Kilowatt Hour (Cents) <sup>A</sup></b>						
Residential	- Seattle	4.55	4.30	4.27	4.25	4.05
	- National	8.21	8.16	8.26	8.43	8.36
Commercial	- Seattle	3.89	3.72	3.72	3.85	3.79
	- National	7.20	7.26	7.41	7.58	7.64
Industrial	- Seattle	3.51	3.42	3.45	3.55	3.52
	- National	4.45	4.43	4.48	4.54	4.60
Governmental	- Seattle	3.73	3.83	3.75	3.89	3.95
	- National	6.82	6.83	6.63	6.89	6.94
Total	- Seattle <sup>C</sup>	4.06	3.89	3.87	3.93	3.88
	- National	6.66	6.64	6.74	6.85	6.86

<sup>A</sup> Source of national data: Edison Electric Institute, source and disposition data (2000 preliminary, 1999 revised to actuals).

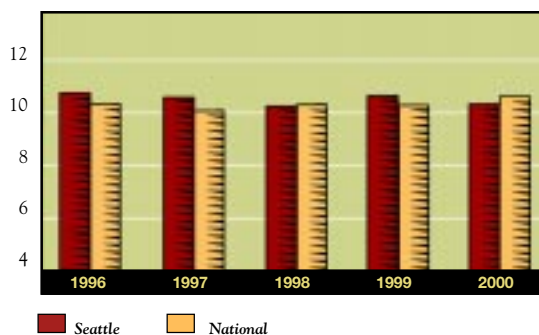
<sup>B</sup> 2000 data not available as of this printing.

<sup>C</sup> Seattle total includes the unbilled revenue adjustment. Other Seattle rates on this schedule do not include this adjustment.

NOTE: The latest rate adjustment is effective July 1, 2001. Rates are set by the Seattle City Council. Notice of public hearings may be obtained on request to The Office of the City Clerk, Municipal Building, 600-4th Avenue, Room 104, Seattle WA 98104.

### Average Annual Residential Consumption

(In thousands of kilowatt hours)



### Average Residential Rates

(In cents per kilowatt hour)

